



# **Everything You Need To Know About Your Spaceship**

**BETA VERSION**

**Martian  
Klingon  
Earthling  
Welsh  
Shyriiwook**

**We Recommend You Read This**

# Hi Space Travellers!

**Welcome to New Zealand! Please read this booklet to find out everything you need to know about your Beta Spaceship.**

Please note, except where specifically stated, 'Free camping' (parking and sleeping where you want in non designated areas) is NOT ALLOWED in New Zealand.

We provide a free app with every camping site for you to use so that you have plenty of options on where to stay, all over New Zealand.

You can download our app via this qr code



Apple



Android

Or download it from the apps store – Spaceships travel and camping app.

Have a fantastic time exploring New Zealand.

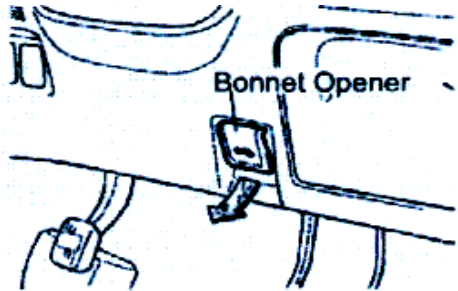
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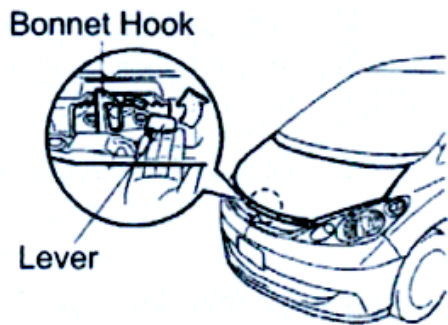
## How to open the bonnet

The lever to open the bonnet is located below right of the steering wheel to the right.

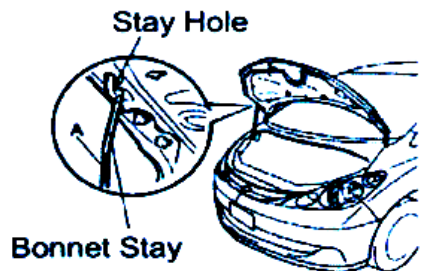
1. Pull the lever, you will hear the bonnet open.

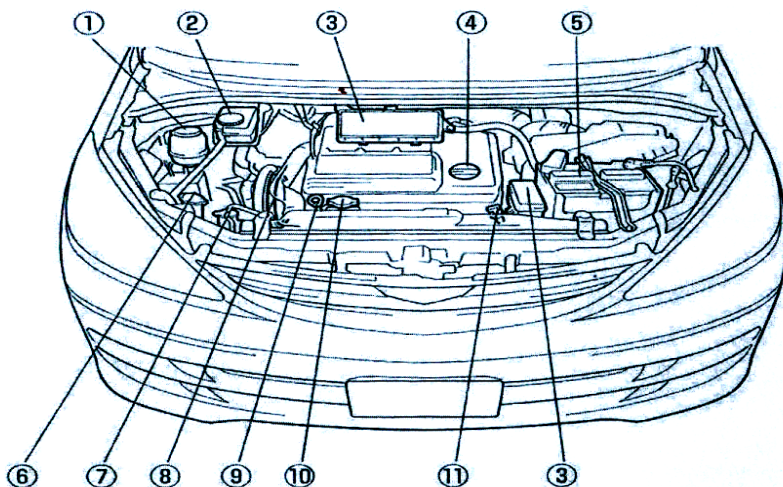


2. Place your hand under the front of the bonnet and push the lever up.



3. Hold bonnet in place with the stay.





## Engine overview

1. Power Steering Fluid Tank
2. Brake Fluid Reserve Tank
3. Fuse Box
4. Engine Oil Inlet
5. Battery (Main battery at front, second battery behind)
6. Washer Tank (windscreen wipers) \*
7. Coolant Reserve Tank
8. V-Ribbed Belt
9. Engine Oil Level gauge \*
10. Radiator Cap
11. Automatic Trans axle Fluid gauge

\*Indicates parts that need routine checks along your journey.

## How to check the water coolant

At the front left of the engine you will find the water reservoir tank. (Located at No.7). The coolant level is satisfactory if the level is between "Full" and "Low" lines on the tank. It is best to check this when the engine is cold for an accurate reading. Please call us before adding any fluids to the coolant system.

## How to check the oil

1. Lift the yellow lever (located at No.9) this will pull out the oil level gauge.
  2. Wipe all old oil off the gauge.
  3. Put back into the hole and wait for a couple of seconds.
  4. Remove gauge again and check the level at the markers at the end of the tip.
- This should be at "Full" or just below.

**REMEMBER:** This should be done when the engine is cold

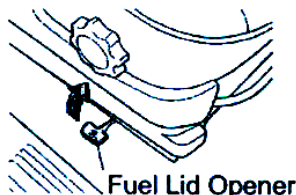
## Type of Fuel and how to open the fuel cap

The opening lever for the fuel cap is located to the front right side of the driver's seat on the floor.

### Please Note:

Use **only** regular petrol 91 (the green pump)

The fuel tank capacity is 60 litres.



## Tyre pressure

The pressure on each tyre should be **36psi**, if the pressure is wrong this will cause the tyre to wear out sooner than they should.

### Tyre maintenance

If you hit a big pot hole or curb in the road this could cause the wheel alignment to be knocked out and this will cause the tyres to wear out sooner than they should.

**Please contact us if you think you have knocked the wheel alignment so we can get this fixed for you.**

### Long hires and gravel roads

If you are travelling for a long time and using a lot of gravel roads please keep an eye on your tyres. If you have any concerns please contact us and we can direct you to a Bridgestone Tyre Dealer to check your tyres.

## Preparing to change a tyre The basics (before you use the Jack)

### Trouble shooting guide

**Step 1.** Read the instructions on page 7,8 and 9.

**Step 2.** If you feel confident jacking up the vehicle, removing the flat tyre, releasing the spare tyre and fitting the spare tyre then please do so. **If you don't have experience doing this we strongly recommend calling the NZRA on 0800 772 237 and press 3.**

**Step 3.** The NZRA will quote a fee to come out to you and fit the spare tyre. You will need to pay this directly to them regardless which Excess Reduction option you have with Spaceships.

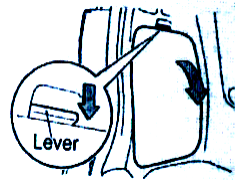
### If you are confident in fitting the spare tyre

1. Park your Spaceship safely (on the firmest flattest ground you can find)
2. Bring your jack, spare wheel and wheel nut wrench to the work area.
3. Loosen the nuts without having jacked up the Spaceship, to prevent the wheel spinning. Turn counter clockwise to loosen the nut until they don't quite come off.
4. Jack up the car. Refer to the next two pages.
5. Once the car has been raised, remove the old wheel and put to one side.
6. Put the spare wheel on. Then tighten the nuts by doing opposing sides as much as possible. Do not overtighten but make sure they are tight.
7. Lower the jack so that the tyre rests on the ground.

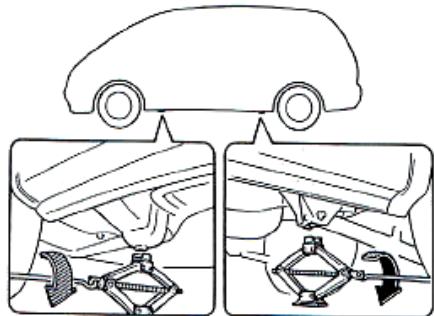
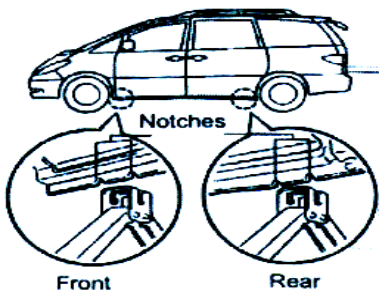
## How to actually change a tyre using the jack

The jack and tool bar are located at the rear of the vehicle on the left hand side. Reach in behind the bed to get access to the tools.

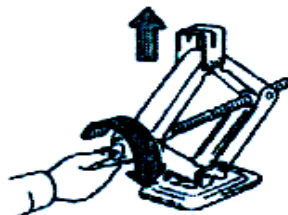
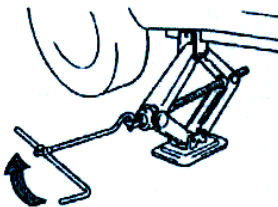
1. Pull down the lever and remove cover.
2. Remove the jack and tools.



Make sure the engine is turned off; the gear lever is in the park position; and the handbrake is on before jacking-up the vehicle. While the jack is in place do not go into or 'shake' the vehicle. Do not go under the vehicle under any circumstances while the jack is supporting the vehicle.

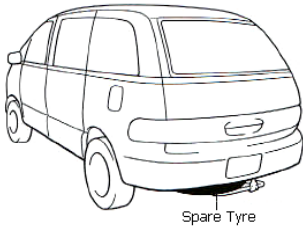


1. Place the jack on firm ground and extend it manually until the jack enters the notches. If the ground is not firm move the vehicle or find a flat block of wood.
2. Insert the jack handle bar into the hole of the jack handle.
3. Use the jack handle to raise the wheel slightly off the ground
4. Remove the flat tyre.

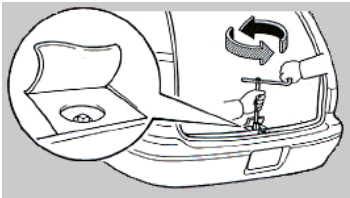




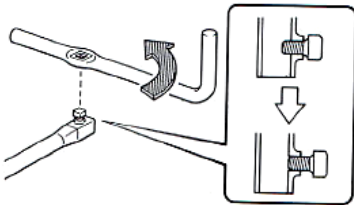
## Removing and fitting the spare tyre



1. The spare tyre is located under the back of the vehicle.

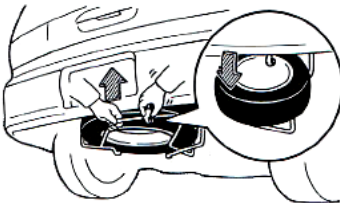


2. Roll up the section of carpet between the back of the bed box and backdoor. (If your vehicle has a full bar as part of the bed extension, pull this out slightly so you can fit the jack handle and extender in place).



3. Using the hole in the jack handle place this over the bolt head in the floor of the vehicle and then fit the jack handle to the jack handle bar extender.

4. Loosen the bolt on the floor with the jack handle & jack handle bar extender.



5. Lift the metal cage holding the tyre and release it from the hook. When removing the tyre, care should be taken not to drop it onto your foot.

6. Put the spare wheel on. Then tighten the nuts by doing up opposing sides as much as possible.

7. Lower the jack carefully so that the tyres are completely on the ground.

Re-check all the wheel nuts are tight now that the wheel is firmly on the ground.

Be careful not to over tighten, but make sure they are tight.

## Tyre replacement

### Trouble shooting guide to getting a new tyre

**Step 1.** If you need to get a new tyre fitted please contact the NZRA on 0800 772 237 and press 3.

**Step 2.** They will direct you to the nearest Bridgestone Tyre Dealer, who will call Spaceships to confirm the order directly.

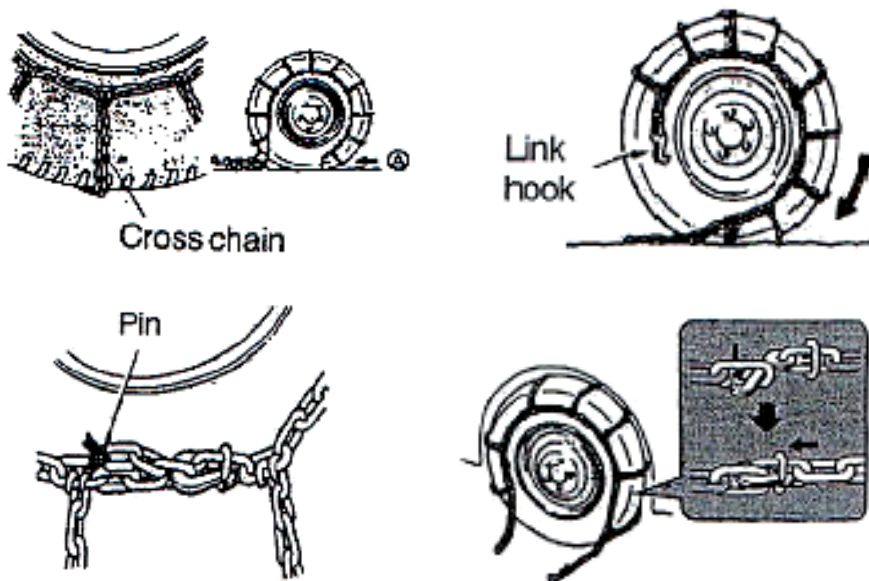
**Step 3.** The Bridgestone Tyre dealer will replace the tyre(s) for you.

**Step 4.** If you have the All Inclusive Insurance, two tyres are covered. If you don't then you will need to pay Spaceships for these tyres and associated fitting costs.

## How to put on snow chains

Snow chains can be hired at petrol stations and hire stores in the snow areas all around New Zealand. **Only use chains on the front wheels of your vehicle.** Make sure that the chains are not too loose when driving.

Do not drive over 20 km/hr with snow chains on. Follow the instructions that are with the snow chains on installation. Make sure the chains are properly installed before driving. However follow the diagrams below



Practice before you get to the snow. Chains sometimes need to be adjusted to the physical tyre that you are using. To install snugly, you may need a couple of bungee cords to add some tension. It is best to sort this out, before you're snowed in.

**DO NOT DRIVE ON SEALED ROADS  
UNLESS YOU ARE INSTRUCTED TO.  
YOU ARE LIABEL FOR ANY DAMAGE TO  
THE VEHICLE CAUSED BY SNOW CHAINS.**



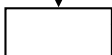
# Understanding your smart battery electrical system

## Main Battery



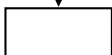
Supplies power for all normal car requirements e.g. starter, lights, heater and radio  
**BUT NOT** fridge or internal lights.

## Regulator



Regulator ensures main battery is always charged only when that is charged does extra power go to secondary battery.

## Smart Battery



Supplies power for:  
1, Fridge  
2, Internal lights  
3, USB plugs

## Manage your power per charge

As you drive you recharge the battery so you can run the fridge, internal lights and USB ports while parked at night. You need to manage your power consumption

1. If the fridge, lights and appliances are all used at the same time for hours the battery will last less than 24 hours.
2. If appliances are left on, the power to all outlets will cut out at a preset volts level. This prevents the battery becoming so flat that the alternator can no longer charge it up when driving.
3. Turn off all unnecessary appliances when not in use. This will give you extra time on your battery charge.

If you experience any faults on the road please call us immediately.

**DO NOT PLAY WITH THE BATTERY SYSTEM YOURSELF OR ALLOW ANYONE ELSE TO UNLESS AUTHORISED BY US.**

## **Fridge, internal lights and USB ports**

**Fridge:** On top of the fridge there is a dial to control how cold you would like it. The on/off switch is either located on the right hand side of the fridge OR on the face of the fridge exterior.

To maximise battery time on a single charge keep the fridge temperature as low as you can. This may vary in summer vs winter – for example when the outside air temperature is warmer in summer the fridge will need to be turned up to keep cool. In winter the fridge can probably sit on 1-2 and it will still stay cold.

Batteries do not perform as well in cold weather so there will be less charge for all appliances during the colder times.

**Lights:** There are four small square lights located in the sleeping compartment. Simply press the button to turn on/off.

**USB ports:** Some vehicles have these located on the front right of the bed.

## How to jump start the vehicle

### Trouble shooting guide

**Step 1.** Read the instructions on page 11.

**Step 2.** If you feel confident jumpstarting the vehicle then do so. If you don't have experience doing this please call the NZRA on 0800 772 237 and press 3.

**Step 3.** The NZRA will quote a fee to come out to you. You will need to pay this directly to them.

#### Jump starting the vehicle

If you have left your lights on or doors open for a long period, your Spaceships battery will likely run flat. Spaceships would recommend you call the NZRA for assistance in jump starting your vehicle, however if it is due to driver error you will be charged for this call out.

If you decide you are going to jump start the vehicle, please read through the following points:

1. Make sure the vehicle ignition is turned off before you attach any jumper cables to the battery. If you are jumpstarting by using another vehicle, make sure they turn their ignition off also.
2. You will then need to look for two symbols on the battery. On one terminal there will be a (+). This is the positive terminal. On the other terminal will be (-). This is the negative terminal. **It is very important to connect these properly to ensure you jumpstart the vehicle safely and cause no damage.**
3. Attach the BLACK jump cable to the terminal that has the negative sign (-). Then attach the RED jump cable to the terminal that has the positive sign (+). This applies to both vehicles if jump starting from another vehicle. Make sure you have done this correctly on both the vehicle you are using to jumpstart and your vehicle, before turning the ignition on.
4. If you connect the BLACK and RED cables incorrectly, you will blow the main fuse of the vehicle. It would then require more assistance and possibly a tow, so please be extra careful when attaching these.
5. If using a second vehicle start their engine first and then start your engine second.

If you have done all of this correctly the vehicle should be running.

Safely remove the jump cables from both vehicles without touching them together as they will spark while still connected to one battery.

Make sure you don't turn your engine off for at least 20-30 minutes to give it enough time to charge so you don't have to jump start again. Ideally go for a short drive to get some good charge back in the battery.

# Automatic Transmission

Spaceships have a colum shift type gear lever to the left of the steering colum.

**P**

**P: Park:** The transmission should be placed in this position when parked and starting or turning off the engine. Keys can be removed from the ignition only when the lever is in this position.

**R**

**R: Reverse:** For Reversing or going backwards.

**N**

**N: Neutral:** The vehicle may be started in this gear, however its main use is for when the vehicle is stationary with the engine in idle mode.

**D**

**D: Drive:** In this gear pressing the accelerator will move the vehicle forward through the gearing from 1-4 and then back down again depending on the speed and power desired. This gear should be used for standard driving.

**2**

**2: Second:** Uses as a stronger engine brake for travelling up/down steep hills **ONLY**. This will limit the engine from changing up and down gears providing a smoother drive and better fuel economy when going up hill. **DO NOT USE FOR NORMAL DRIVING.**

**L**

**L: Low:** This is the strongest engine brake. Used for very steep hills. However care should be taken not to go too fast in this gear. Its purpose is for low speed power and heavy engine braking.

## Warning Lights

### Overdrive switch

Pressing the OVERDRIVE switch (found at the side of the gear lever) will engage a high-ratio overdrive 4<sup>th</sup> gear. During vehicle operation this will increase engine noise levels and mean higher revving and fuel consumption.

When the switch is depressed the overdrive function is on.

O/D OFF indicator light will be on. It is recommended to have the switch on (depressed) during normal vehicle operation.

When travelling downhill and the engine brake if required. It is recommended that this switch be off (out). If the switch is off when travelling uphill, smooth driving can be achieved because gear changes will be reduced. **Always remember to keep your eyes on the road.**

**O/D  
OFF**

### Battery warning light

This light shows when there is a problem with the battery charging system. Should this light come on while driving it may indicate a faulty battery or alternator charging issue. Stop the vehicle in a safe place and contact call Spaceships.



### Oil pressure warning light

Should this light show (except on start), oil pressure is low. Pull over to a safe place and contact the Spaceships office. This indicator is not an indicator for low oil level.



### Oil level warning light

This light will show if the engine oil level is low. Check engine oil level immediately.

**OIL  
LEVEL**



### **Exhaust temperature warning light**

This light will appear on ignition, but will turn off after a few seconds. If this warning light shows together with the Battery Warning light, the Temperature of the Catalytic converter has risen above normal. Park the vehicle in a safe place where there are no materials that may catch fire such as dead plant and stop the engine for 10 minutes. If the light goes out after restarting the engine, it is safe to drive. Should the light remain on or appear again, call the Spaceships office.



### **Engine warning light**

Should this light appear there is a fault within the vehicle's electrical system or, the engine itself. Contact the Spaceships office immediately.



### **Brake warning light**

This light will appear under the following conditions.

1. When the hand brake is on.
2. When the brake fluid is low.

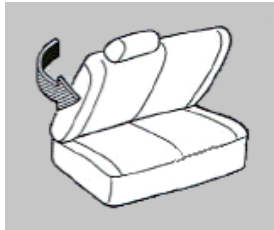
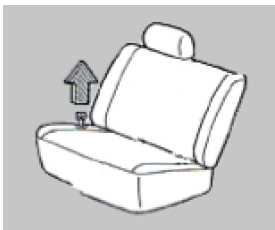
If this light does not go out when the hand brake is released, stop the vehicle in a safe place and contact the Spaceships office. If an abnormal metallic sound is heard while driving, the brake disc pad may be worn. Call the Spaceships office.



## How to turn the back seat around

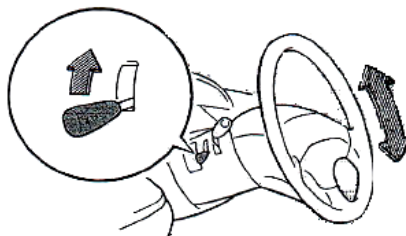
1. Pull the drivers seat forward. This enables more space behind to make it easier to swivel the rear seat.
2. Pull the 'recliner lever' on the far side of the seat and fold the seat forward.
3. Push and turn the seat swiveling it around into the desired position. Once in position push it back into the upright position and it will click into place (when facing the rear only)

**Caution: If there are any passengers in the back seats, the seats must be facing forward while driving. Take care of fingers when performing rotation.**



## Tilt steering

The lever found behind the steering wheel is used to set the height of the steering wheel. Return the lever to its original position to lock the steering wheel in place.



## How to extend the bed (with the rear awning on)

### For extending the bed at the rear:

1. Open the car boot.  
Here you will find two handles.



2. Take the two handles and pull them outwards to extend the bed.



3. Place the wooden board on top to create the base.



4. Put the small cushion on top to form the full length bed.



## How to put on the rear awning

1. Open the boot and remove the awning bag. Take out the awning and find the window in the middle.

2. With the hooks at the bottom wrap the top of the awning over the entire rear door. Make sure it sits in the gap between the boot lid and the vehicle.



3. At each side of the bottom of the awning you will find two hooks. Attach these to the eyelets behind the rear wheels (under the wheel arch).

4. You may find another two hooks beneath the awning window in the middle. Hook these under the car just behind the bumper next to the spare tyre.



**TIP:** For easy access to make the bed, unzip the window before starting. This way you will be able to reach through the window and pull the bed frame out with ease.



## How to extend the bed inside the vehicle:

1. Pull the drivers seat all the way forward. This will give you more room to swivel the rear seat around.
2. To swivel the rear seat, find the lever on the far side of the rear seat. Pull this to tilt the seat forward.
3. You can now rotate the seat to face the bed.

4. Release the bed leg located by the fridge and swivel around to face the front seats or just pull the bed leg out if it doesn't have a clip.
5. Pull the second bed leg out. This is located on the opposite side of the bed box.



6. Place the wooden bed board on top of the two bed legs.



7. Then place the small mattress section on top and make the bed



**TIP:** To avoid your extension slipping off during the night once you have extended your bed push the back seat as close as you can to the boards to stop it slipping.

**You're ready for bed!**

## Cooking safely



**FOR OUTDOOR USE ONLY, DO NOT USE INSIDE YOUR VEHICLE!  
Do not smoke or have any flammable materials near by.**

### Instructions for Use:

- Do not operate the cooker with the trivet in the inverted (upside down) position.
- Do not place oversized pots / cast plates on the cooker surface.
- Only use outdoors.
- Only use on a flat and stable surface so not to risk pots/pans falling off.
- Do not place cooker in the sand or dirt as particles could get into the cooker.
- Keep appliances in good condition.
- Always follow the manufacturer's instructions.
- Do not use appliances if they are giving off a smell as this indicates leaking gas or emissions linked to carbon monoxide poisoning.
- If your appliance is malfunctioning – stop using it immediately.

### Storage

When you have finished using the cooker, turn it off and release the gas canister or it will continue to produce gas. Once the unit has cooled remove the canister and always store fuel canisters in a cool place out of direct sunlight.

### Maintenance

Appliances wear out. Plastic and rubber seals will deteriorate and could result in fuel leakage. The jets in burners can become clogged, resulting in incomplete combustion. If parts of the appliance go missing, it may not function correctly and it may be dangerous to use. Make sure your appliances are in good working order before you use them.

**If you suspect there is a problem STOP USING the cooker and contact us immediately.**

# How to use the gas cookers

Step 1. Make sure the lever at the front is in the unlock position and the adjustable dial is in the OFF position.

Step 2. Open the side compartment on the right and install a gas canister. Make sure the canister is located correctly into the cooker so the notch in the canister sits inside the clamp on the cooker (at the centre top).

Double check the canister is in the correct position.

Step 3. Push the lever on the front of the cooker down into the lock position.

Step 4. When canister is located correctly and the lever is in the lock position, turn the dial from the off position to the left to ignite the cooker and set the level of heat you require accordingly.



## To turn off

Turn the dial back to the off position, release the lever to the unlock position. Once the cooker has cooled a bit remove the canister and store in the box provided.

## What's different about driving in New Zealand?

Driving is a great way to see our beautiful country! However, there are a few things that you may not be used to when driving in New Zealand. For example:

- **we drive on the left side of the road**
- **hilly, narrow or winding roads mean that your journey may take longer than you expect.**

Make sure you have a safe and enjoyable journey - please take a few minutes to read this before starting out.

### Keep left



**Always drive on the left side of the road.** If you drive on the right hand side in your own country, please take a moment to re-familiarise yourself with this rule before pulling out onto the road after a break - it's easy to forget where you are!



**Always use your indicators when turning.**

Stop completely then give way to all traffic.



Slow down and be ready to stop and give way to all traffic.



## Further driving information

Read the Q&As for some additional frequently asked about scenarios

<http://www.nzta.govt.nz/traffic/around-nz/docs/give-way-gas.pdf>

## FREE NZ Rode Code tests

These are available via a link on our website at

<http://www.spaceshipsrentals.co.nz/nz-travel-information/driving-in-nz/>

## Travelling times

It's easy to underestimate travelling times in New Zealand.

Although distances may seem short on paper, New Zealand roads may be narrower than you are used to, cover hilly terrain and vary from motorways to unsealed gravel roads.

If you're tired you're much more likely to have a crash. Here are some tips to help you stay alert.

- Get lots of rest before a long drive.
- Take a break from driving every two hours.
- If possible, share the driving with someone else.
- Avoid large meals and drink plenty of fluid.
- If you begin to feel sleepy, try to nap for up to 40 minutes.
- If you're feeling very tired - find a place to stay overnight.

## Driving speeds

Speed limit signs show the maximum speed you can travel. However, at times you may need to drive at a slower speed due to road or weather conditions.

Different speed limits apply throughout New Zealand - look out for the speed limit signs. On most of New Zealand's main roads the speed limit is 100 km/h unless a sign says a lower speed applies. In urban areas, the speed limit is usually 50 km/h unless a sign says otherwise.



## Safety belts



By law, everyone in the vehicle must wear a safety belt - whether they're in the front or the back.

Don't drink and drive - the law against this is strictly enforced in New Zealand and penalties are severe.

## Overtaking



Most roads in New Zealand have a single lane each way, but provide passing lanes at regular intervals – these should be used where possible. You must not cross a solid yellow line on your side of the centre-line, as this indicates it's too dangerous to overtake.



Look out for this slippery surface sign in wet or icy conditions - slow down and avoid braking suddenly.

Snow and ice can make roads even more hazardous, particularly around mountain passes.

Please lower your speed when on gravel roads also.

## One lane bridges



Many roads in New Zealand have one lane bridges on them. At one lane bridges, vehicles travelling in one direction must give way to vehicles going in the other direction.

Any of the signs shown below indicate that you are approaching a one lane bridge. Slow down and check for traffic coming the other way. The smaller red arrow shows which direction has to give way.



# **Environmental Checklist**

*Content provided by DOC*

## **Remember**

Protect the environment for your own sake, for the sake of those who come after you, and for the environment itself.

"The land is the property of a great family, some of whom are living, a few of whom are dead, most of whom are yet to come".

## **Protect plants and wildlife**

You may be among those who really like to visit natural areas. If you are, always remember that these areas are also home to many other species. Whether tramping through rain forest, picnicking beside a river, or swimming at the beach, you are a visitor in someone's home.

New Zealand's forests and birds are unique. They are national treasures. Damaging or removing plants not only destroys part of the environment, it is illegal in most parts of the country.

Many areas are fragile and may take years to recover from damage. Wherever possible, find a way around alpine herb fields, moss beds, and coastal and wetland plants.

- 1. Remove rubbish**
- 2. Keep streams and lakes clean**
- 3. Use toilets**
- 4. Don't wash your dishes in waterways**
- 5. Boil water from streams, lakes and rivers before drinking**
- 6. Do not light fires**
- 7. If heading on overnight trips let someone know where you are going**
- 8. Take only photos and leave only footprints**

Thank you for reading – we hope you have a safe and happy adventure in New Zealand's outer space!

**Call us for free on 0800 772 237 at any time. Our roadside support team operate 24 hours a day, 7 days a week.**

## **Frequently asked questions**

### **I am at the petrol station, what petrol do I use?**

All our vehicles, Rockets, Spaceships and Dreamsleeper Minis take 91 Unleaded petrol. Do NOT use Diesel in any of our vehicles. 91 Unleaded will generally have a GREEN handle at most petrol stations, however sometimes it will be LIGHT BLUE.

### **The steering wheel is now becoming hard to turn, is this a problem?**

Yes, this shouldn't be happening it could be a problem with the power steering in the vehicle. Please call us to get referred to a workshop to get it looked over.

### **I would like to keep an eye on the oil levels but I don't know where to look in my Rocket?**

In the Rocket camper, it is in a different area than most vehicles. Generally the engine is in the front so the oil dip stick is located under the bonnet. However, in the Rocket the engine is located under the front passenger's seat. You will see a yellow tab under the front of the seat. Pull this tab to release the seat, you can then lift the seat up to find a compartment that you can open which has your power steering and oil dip stick to check your levels. If you have any oil related warning lights come on please pull over and contact us.

### **There is an orange light that has come on my dashboard as I am driving, and it looks like an engine, should I continue?**

This is your engine warning light. In the unlikely event it comes on please pull over safely and contact us immediately. DO NOT CONTINUE DRIVING.

### **There is a small light on my dashboard that looks like a car that has lights shining out the front, what does this mean.**

This means one of your light bulbs has blown. You can drive to the nearest workshop and ask for their assistance to get your light bulb changed.

### **My seatbelt is locked and won't pull out.**

Your front seat belts will lock if you are parked on a hill. Try moving the vehicle to a flat surface as safely as possible to try and release the seat belt. If this is not possible and it still won't retract on a flat surface you will need to call us.

### **The sliding door won't open (follow this check list)**

Please do not try to force the door open by pulling too hard or hanging off the door handle, this will cause the door handle to break and the door will not open.

1. Sometimes the central locking button has been accidentally pushed in. This is located on the driver's side inner door. Please check this first. If the button is in, push it again and it should release and the doors should work.
2. If the door won't open from the outside you can try opening the front door and reaching around and find the inside door handle. If you push the inside door handle and pull the outside door handle at the same time this should help with unjamming the door. If there is still a problem, please contact us to refer you onto a workshop.

### **My tailgate won't open.**

Sometimes this can get jammed due to dust and dirt from gravel roads. Sometimes it is as easy as pushing the central locking button located on the inside of the driver's door on and off to free the door to make it open again. If this fails to open the door, please contact us to get referred to a workshop.

### **The rear bed extension is jammed and will no longer pull out.**

Sometimes this can get stuck on top of the front internal bed extension. The best way to clear this is to go around to the front of the bed and pull the bed extension on the passenger's side out. It might be a bit stiff so give it a good pull, once this is out you will then need to walk around to the back extension to pull that out. Once the back extension is out push the internal bed extension back in before pushing the rear bed extension back so they can lock in together and not get jammed. If you are still struggling to pull the rear extension out, please contact us to get them to refer you to a workshop.

### **One of my tyres is flat what should I do?**

As soon as you notice one of your tyres is flat pull over immediately otherwise you may damage the tyre and the rim beyond repair. You are equipped with all the tools you need to change the tyre, please refer to "how to change my tyre" in the manual. However, if you do not feel confident to change the tyre, please call us and we will send assistance out. The call out fee will be at your own cost.

### **I have had a small accident and there is now damage on the vehicle**

Whether you believe the damage is small or large please contact us as soon as possible. It is generally best if you can take a photo to send through so we can assess the damage and decide from there how to proceed. If there are ever any parts

hanging off the Spaceship, doors won't open or close, or lights smashed due to damage, please get in contact with us.

**When booking my ferry, is it classed as a campervan or a car?**

All Rockets, Spaceships and Dreamsleeper Minis are classed as a CAR when travelling across on the ferry. This means you get the cheapest price possible.

**Why won't my window go down/up.**

Firstly, check to see whether you have accidentally knocked the window lock button.

**ROCKET-** this is located on the driver's door top button (window/moon roof lock)

**BETA/2S-** This is located on the driver's door top left button.

**Dreamsleeper Mini-** This is located on the driver's door the top button.

If this doesn't help, secondly check to make sure all doors are closed properly. This will affect the rear windows from going up or down. If you have tried these and the windows are still stuck, please contact the NZRA to get them to refer you to a workshop.

**The doors in the back won't open from the inside.**

This is sometimes caused by accidentally switching the "child lock" on. What you will need to do is open the sliding door from the outside. Then looking straight onto the door, you will see a small tab located in the middle. Switch this tab up so the "Child lock" is switch off. You should then be able to open the sliding door from the inside and out. If the door is still stuck, please contact the NZRA to get them to refer you to a workshop.

**My stereo was working, but now it won't turn on at all.**

Most of the time this will be the result of a blown fuse. This should be sorted very quickly by replacing it with a brand-new fuse. If you find you have replaced the fuse and it stops working again firstly check what you are plugging into the cigarette lighter, as this is all connected and if you overload it the fuse will blow. If you are not using this, you might need to contact NZRA to be referred to a workshop to diagnose the problem further.

**My Spaceship won't start.**

Firstly check to see if you have put your vehicle back into "P" (Park). The vehicle will not start if it is left in "D" (Drive). If the vehicle is in "P" and it still will not start, it could be due to a flat battery. Please refer to "how to jump start my Spaceship" to correctly jump start your vehicle. Otherwise if it is not possible or you are not confident to jump start the vehicle you will need to contact us to get someone to

come out to assist. The call out fee will be at your own cost if the fault is deemed 'non mechanical'.

### **My key won't turn in the ignition.**

This can sometimes be caused by the steering wheel lock. What you need to do is turn the steering wheel slightly at the same time as turning the key. This will then get you out of the steering lock and let you start the vehicle. If this still doesn't let you turn the key, you will need to contact us to get someone to come out and assist.

### **Some of the accessories won't work**

All three accessories have their own separate fuse. If you find the fridge is working but the internal light is not, then this will be because a fuse has blown. If you find all the items are not working this could also be a fuse related problem, which has a reset button on the front of it.

This fuse box is in the front engine bay under the bonnet. When you lift the bonnet up, you will see a black box to the right. Open this and there will be a small fuse with a red button. Simply push the red button back in and this should get your accessories to start working. If this is not the case, it could be a connection issue or a battery issue. You will need to contact us to get referred to a workshop that can assist.

### **The internal lights in the back won't turn on.**

We have disconnected these lights, as they are connected to the main battery and will cause the battery to go flat if used. There is an internal light in the back that is connected to a cut off circuit so you can use this without draining the main battery flat.

### **The rear seat won't turn around.**

It is sometimes easier to pull the driver's seat all the way forward to be able to rotate the rear seat freely. Check under and around to make sure nothing is restricting the seat from turning, if you cannot see anything in the way and the driver's seat is as far forward as possible, you will need to contact us.

### **I was using the cigarette input to charge items and now it won't turn on. (DO NOT USE INVERTERS)**

Sometimes if you plug too many items into this to charge the fuse will blow. This is usually an easy fix. Make your way to a mechanics workshop and ask them to replace your cigarette lighter fuse. This shouldn't cost much at all, hold onto the receipt and Spaceships will refund you on return.

### **I have a crack in the windscreen what should I do?**

If it has turned into a crack it now means that a replacement windscreen is required. We are happy for you to continue your travels without it getting repaired, unless it is in your line of sight while driving. If this is the case please contact us. We can arrange a repair when you return or on the road. You **MUST** contact us to let us know so we can book a replacement windscreen for when you return.



## **The Spaceships Team**

**Ph 0800 772 237**

**[www.spaceshipsrentals.co.nz](http://www.spaceshipsrentals.co.nz)**

If you feel we could improve this manual please let us know what else we could add to it.

We wish you have a safe and happy time exploring New Zealand.